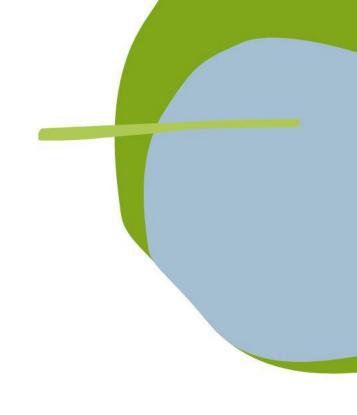


Annual MeetingDecember 6th 2023

Today's Agenda

- Call to Order
- Welcome and Introductions
- 2024 Board of Directors
- Committee Reports
- Invitation to Engage
- Questions & Open Forum
- Announcements & Upcoming Events
- Meeting Adjournment





Meeting Hosts



Michelle Raymer, CVA
AL!VE President



Cathay Thoma, CVA AL!VE President Elect



The Why, The Who, and The How of AL!VE

Mission

AL!VE serves to enhance and sustain the spirit of volunteering by fostering collaboration and networking, promoting professional development, and providing advocacy for leaders in community engagement

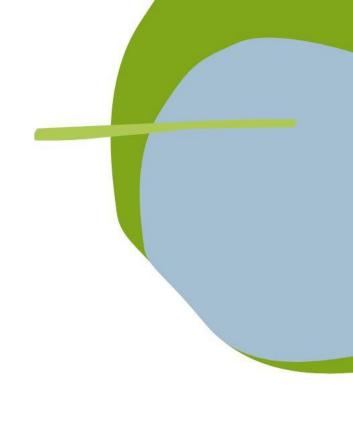
Vision

The essential professional resource and advocate for those who engage, motivate, and celebrate volunteers and their vital contributions to our society.



2023 Board Development Committee

- Cathy Thoma
- Michelle Raymer
- Darlene Laird
- Rebeccah Verhoff-Kiss
- Alicia Morris Campbell
- Faiza Venzant
- Tim Suda





Your 2024 Board of Directors

Executive Committee

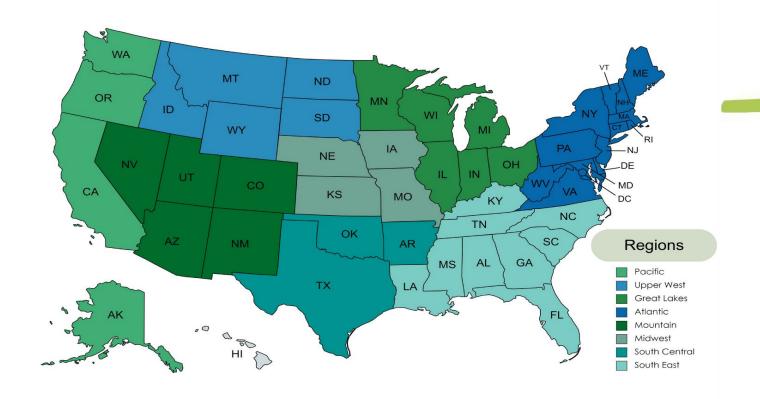
- ✓ Cathy Thoma, CVA

 President
- ✓ Darlene Laird, CVA- President Elect
- ✔ Christi Brown, CVA- Treasurer
- ✓ Wendy McClure, CVA New! Secretary
- ✓ Ashley Rieser, CVA VP of Membership
- ✓ Jordanya Reeves, CVA- VP of Programs
- ✓ Alicia Morris Campbell, CVA VP of Advocacy
- ✓ Chris Woods VP of Marketing
- ✓ Jenn Forristal, CVA Equity Leader

Board Members at Large

- ✓ Carol Ayars, CVA
- ✓ Shelli Beck, CVA
- ✓ Grace Belizario, CVA New!
- ✓ Julie Booth, CVA
- ✓ Mark Heffner, CVA New!
- ✓ Amy Pinger, CVA New!
- ✓ Amanda Schmierer, CVA
- ✓ Allison Schwartz
- ✓ Rebeccah Verhoff-Kiss, CVA
- ✓ William Webber, CVA New!





Atlantic

Carol Ayars
Grace Belizario
Christi Brown
Mark Heffner
Wendy McClure
Ashley Reiser
Allison Schwartz
William Webber
Chris Woods

Upper West

Amanda Schmierer

Midwest

Amy Pinger

<u>Pacific</u>

Jenn Forristal

South Central

Jordanya Reeves

South East

Darlene Laird Nicole Smith

Great Lakes

Shelli Beck
Julie Booth
Alicia Morris Campbell
Cathy Thoma
Rebeccah VerhoffKiss



Leadership Accomplishments 2023 Board

- Hosted a 2023 Board Retreat and Strategic Planning Session
- Continued to strengthen succession planning for board recruitment and future sustainability
- Developed a Service Enterprise Advisory Committee and implemented action items from SE Proposal
- Finalized VEP job leveling project and launched planning of advocacy for inclusion of VEP in DoL occupational handbook



2024 Board Leadership Goals

- Publish a new Strategic Plan for 2024-2028
- Develop a succession planning committee to address staffing needs as our association grows.
- Develop a conference exploratory committee to determine the feasibility of an in person conference in 2025.
- Publish the results of the Career Pathways Survey.
- Advocate for an occupation code for volunteer engagement professionals in the Department of Labor listings.



HR & Policy



Secretary, Nicole Smith, CVA
Secretary
HR & Policy Committee



Wendy McClure, CVA
Incoming Secretary
HR & Policy Committee



HR & Policy Report

2023 Accomplishments

- Conducted annual review of policies, procedures, bylaws and position descriptions.
- Developed and launched
 Volunteer Recognition Program
- Created documentation for AL!VE's volunteer onboarding process

2024 Goals

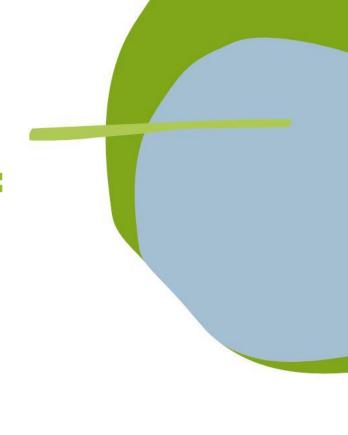
- Onboard new Secretary
- Development and launch of volunteer welcome video
- Review and streamlining of volunteer recruitment / placement process
- Conduct annual review of policies, procedures, bylaws and position descriptions



Secretary's Report

Thank you to Committee members:

- Alicia Morris Campbell
- Hannah Sell
- Karen Stolt
- Katelyn Noble
- Nicole R. Smith
- Wendy McClure





Marketing

2023 Marketing Committee

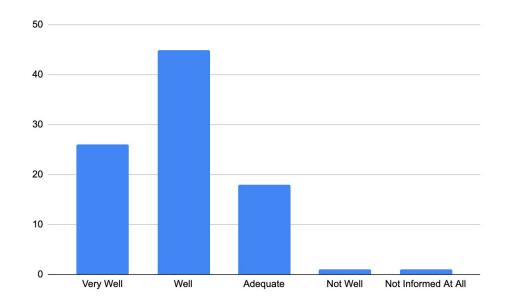
- Shelli Beck
- Yvonne Dunphee
- Sarah Short
- Bekah Aisnebrey
- Adrienne Polumbo
- Noni Virani
- Jade Mizzell



Chris Woods VP Marketing

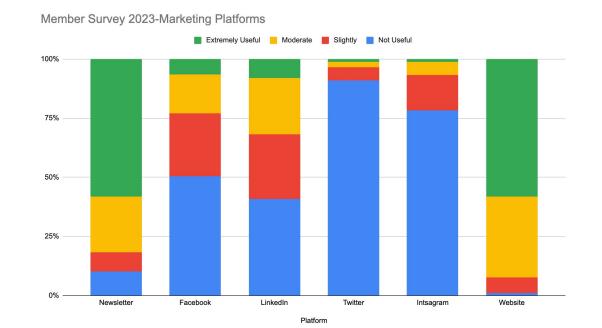


Marketing Report



- 92% of members say our website is useful in keeping them informed
- 81% of members say our newsletters are useful in keeping them informed

98% of members feel that **AL!VE keeps them adequately informed** of programming



Marketing Report

Special Projects

- First-Ever Annual Report
- AL!VE Business Cards
- Created AL!VE T-Shirts and Stickers
- AL!VE Benefits One-Pager
- Website and Newsletter enhancements







Marketing Report

2024 Goals and Objectives

- Align our branding with AL!VE DEI standards
- Continue to enhance AL!VEs mission and drive memberships through special initiatives
- Continue to develop a stronger presence on our social media



Membership

2023 Membership Committee

- Jared Peer
- Allison Schwartz
- Dana Litwin
- Karen Henry
- Yvonne Dunphe
- Carol Ayars



Ashley Rieser VP of Membership



Survey Participants are engaged...

- 90% would be or might be interested in an AL!VE national in-person conference
- 65% have participated in an AL!VE Academy
- 64% have joined an AL!VE Community of Practice
- 63% have utilized AL!VE resource web pages or the ALIVE calendar



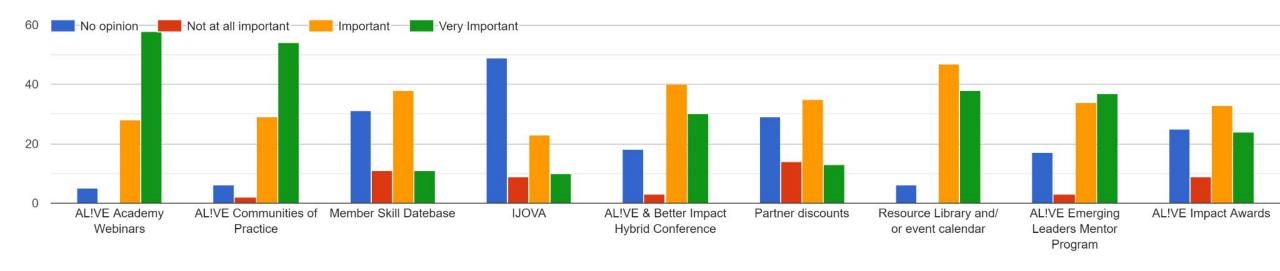
Survey Participants involvement...

- 92% have visited the AL!VE website in the past two months
- **51%** read all of the AL!VE newsletter
- 83% would be or might be interested in volunteering with AL!VE
- 60% are already volunteering with AL!VE





Please share the importance of each membership benefit. One selection per row.

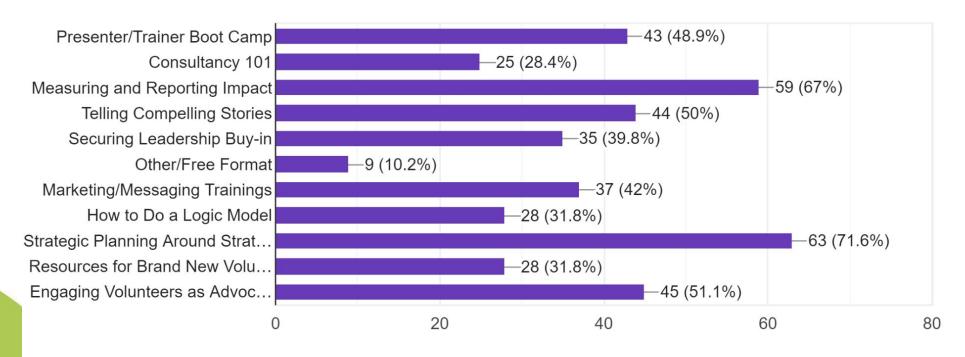






What professional development opportunities would you like AL!VE to offer in the coming year?

88 responses





Membership Report Accomplishments & Goals

2023 Accomplishments

- 9 member webinars and 4 member socials
- 200 + new members contacted
- Pay-what you can with option for the public to donate funds rolled out in 2023
- New membership dues rolled out
- Outreach to potential new members via conferences and CCVA
- AL!VE Ambassador Program was developed to roll out in 2024

2024 Goals

- Redesign member webinars and socials
- Implement process to reconnect with lapsed and/or dropped members
- Increase outreach to partner organizations
- Identify and develop member information on website
- Research additional models and enhance pay what you can option
- Develop an outreach plan to states with low membership numbers



Local Associations

2023 Accomplishments

- Updated Local Associations Listing on website
- Facilitated 3 Communities of Practice
- 4th Annual Summit for Local Associations
- Mentored 2 Local Associations
- Added two new committee members

2024 Goals

- Develop list of speakers for Local Associations - partner with Boot Camp graduates
- Present 3 COP's
- 5th Summit of Local Associations
- Update Handbook and research/add more resources

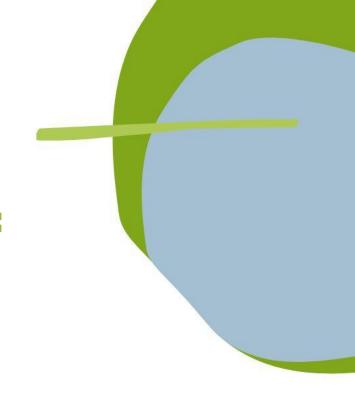


Membership Report Local Associations

Thank you to Committee members:

- Mary Lynn Perry
- Jennifer Thompson
- Tim Suda
- Amanda Schmierer
- Gretchen Jordan
- Chris Rechsteiner
- Ashley Rieser
- Jerry Pannozzo





Programs & Advocacy

2023 Committee members

- Monica Jasso
- Paula Allen
- Rebeccah Verhoff-Kiss
- Emilie Bromet-Bauer
- Jordanya Reeves
- Rose Tocchini
- Kim Soto
- Megan Vixie
- Sarah Sukhram
- Julie Booth
- Jennifer Thompson
- Meagan Patterson
- Gretchen Jordan



Darlene Laird, CVAVP of Programs & Advocacy



Programs and Advocacy

2023 Community of Practice Facilitators:

- Kristie Nardini
- Marcelle Austin
- Rose Morgan
- Sarah Sukhram
- Kathy Cahill
- Manny Moreno
- Val Parker
- Elizabeth Garrabrant
- Marie Howell
- Sheri Burke
- Suzan Czaplicki
- Meagan Patterson

- Yvonne Dunphe
- Holly Payne
- Cindy Perreira
- Brandy Tolbert
- Wendy McClure
- Jenn Forristal
- Paula Allen
- Carol Ayars
- Anna Brandt
- Brittany McGarry
- Julie Booth
- Christina Basey
- Shelli Beck



COMMUNITIES OF PRACTICE

ACTIVE

CVA STUDY GROUP

NEW CVAs

AL!VE ACADEMY

727

REGISTRANTS

PRESENTER BOOTCAMP

24

PARTICIPANTS



MENTOR PROGRAM

22

MENTOR PAIRS

IMPACT AWARDS

110

AWARD NOMINATIONS

STANDARDS TASKFORCE

5

LOCAL ASSOCIATION PRESENTATIONS

RESOURCE PAGES

00



2023 Impact Award Winners

Keita Cole, CVA Sarah Sukhram, CVA Olivia Osborne, CVA

Allyson Drinnon, CVA Mary Lynn Perry, CVA Muriam Nafees



thank you to our award sponsor Better Impact





SAVE THE DATE

Our 10th Annual Hybrid Conference will be October 22 & 23, 2024

Theme announced in February!





Programs & Advocacy Committee

Programs Committee Advocacy Committee AL!VE Academies CVA Study Group **Professional Standards** Communities of Practice **Presenters Bootcamp** Job Leveling **Awards** Mentor Program **Hybrid Conference** Impact Awards Lifetime Achievement Partnerships & Collaboration Research Development



NEW for 2024 Advocacy Committee

Members

Legislative

Profession

Partnerships & Collaboration



2024 Goals

Programs

Explore need, opportunities, and interest for national in-person professional development or AL!VE conference track

Investigate and create a resource or toolbox for new Volunteer Engagement Professionals such as training and/or templates

Advocacy

Determine strategy,
procedures, and
implementation plan for the
new Advocacy Committee

Advocate for inclusion of Volunteer Engagement Professionals with Department of Labor

Release Career Pathways guide with accompanying template Volunteer Engagement Professional position descriptions



Treasurer's Report



Christi Brown, MHA, CVA, CAVS, CDVS
Treasurer

2023 Finance Committee

- Rebeccah Verhoff Kiss
- Lori Pilley
- Elizabeth Soch
- Michelle Raymer
- Cathy Thoma
- Mari Reyes



Treasurer's Report

2023 Accomplishments

- Fiscal management & practices
- Fully engaged with CPA firm
- Established development sub-committee
- New committee members

2024 Goals

- Defined Plans & Goals for Sponsorships and Grant Opportunities
- Prepare & Transition for Manager Retirement
- Continued fiscal diligence (new revenue streams and cost saving opportunities)



Treasurer's Report - INCOME

INCOME	2023 Budget	2023 Actual (YTD Oct)	Budget Variance
Donations (Board & General)	\$2,810	\$1,344	(\$1,466)
Partnerships/grants & sponsorships	\$2,000	\$1,897	(\$103)
Webinars	\$300	\$0	(\$300)
Memberships (Individual/Orgs/Local Associations)	\$34,000	\$31,083	(\$2,917)
Hybrid Conference	\$7,500	\$8,555	\$1,055
Administrative Fees	\$1,000	\$1,000	\$0
Service Enterprise	\$115,680	\$54,300	(\$61,380)
Interest Income	\$0	\$85	\$85
TOTAL	\$163,290	\$98,264	(\$65,026)



Treasurer's Report - EXPENSES

EXPENSES	2023 Budget	2023 Actual (YTD Oct)	Budget Variance	
Executive	\$6,460	\$6,713	(\$253)	
Finance	\$5,050	\$4,957	\$47	
HR	\$33,000 \$6,600 \$400	\$24,166 \$6,591 \$39 \$1,503		
Marketing			\$9 \$361 \$2,797	
Membership				
Programs	\$4,300			
Technology	\$6,395	\$4,192	\$2,203	
Service Enterprise	\$161,680	\$72,792	\$88,888	
TOTAL	\$223,885	\$120,953	\$102,932	



Treasurer's Report YTD Variance

2023 ACTUALS (YTD OCT)	AMOUNT
TOTAL INCOME	\$98,264
TOTAL EXPENSES	\$120,953
Variance	(\$22,689)



Treasurer's Report

Statement of Financial Position

As of October 31, 2023

	TOTAL
ASSETS	The state of the s
Current Assets	
Bank Accounts	
Business Market Rate Savings (9932)	63,811.69
Initiate Business Checking (7160)	25,905.18
PayPal	268.06
Total Bank Accounts	\$89,984.93
Total Current Assets	\$89,984.93
TOTAL ASSETS	\$89,984.93
LIABILITIES AND EQUITY	
Liabilities	
Total Liabilities	
Equity	
Opening balance equity	60,728.90
Retained Earnings	52,666.43
Net Revenue	-23,410.40
Total Equity	\$89,984.93
TOTAL LIABILITIES AND EQUITY	\$89,984.93

Thank you to our Donors

Cash Donors In Kind Donors Ashley Rieser Dana Litwin Dana Litwin Rebeccah Barbara Hutcherson Alicia M Campbell Megan Vixie Verhoff-Kiss Erick Lear Shawn Reid Traci Lato-Smith Shawn Reid Jenny Hymans Kayla Paulson Andrew Haukebo Alison Schwartz Andrea Hill **Better Impact** Christi Brown Christi Brown Gretchen Jordan Michelle Raymer Jason Frenzel Cathy Thoma Amy McLeer Darlene Laird T Campbell Alison Schwartz Julie Booth Wendy Johnson K Sterner Grace Marie Belizario Tim Suda





Amanda Schmierer, CVA

DEAI Committee

- Amanda Schierer
- Jenn Forristal
- Alli Zuel
- Angelique DeLuz
- Lisa Mooney
- Noni Virani
- Aliya March



Amanda Schmierer, CVADEAI Committee



DEAI 2024

2023 Accomplishments

- Amplify BIPOC & LGBTQIA+ voices at monthly Board meetings.
- Provided assistance in ensuring DEAI perspective for information on the Annual Hybrid Conference.
- Identified what was needed to take steps bringing the DEAI subcommittee into its own committee.
- Explored consultant support to broaden DEAI communication and educational initiatives.

2024 Goals

- Collaborating on the Hybrid Conference and program developments to ensure there is DEAI perspective.
- Reframing of roles and hierarchy within DEAI w/ potential review/change of ALIVE bylaws to allow for more inclusive roles & less patriarchal structures.
- Supporting the annual MAVA Dismantling Inequalities Conference by planning a budget that supports sending a representative from the DEAI committee.
- Work across all lines to develop and implement an equity lens that is used across ALIVE.
- Revisit the AL!VE DEAI statement to acknowledge DEAI is a journey we are currently on.

Career Pathways Survey

Career Pathways Committee

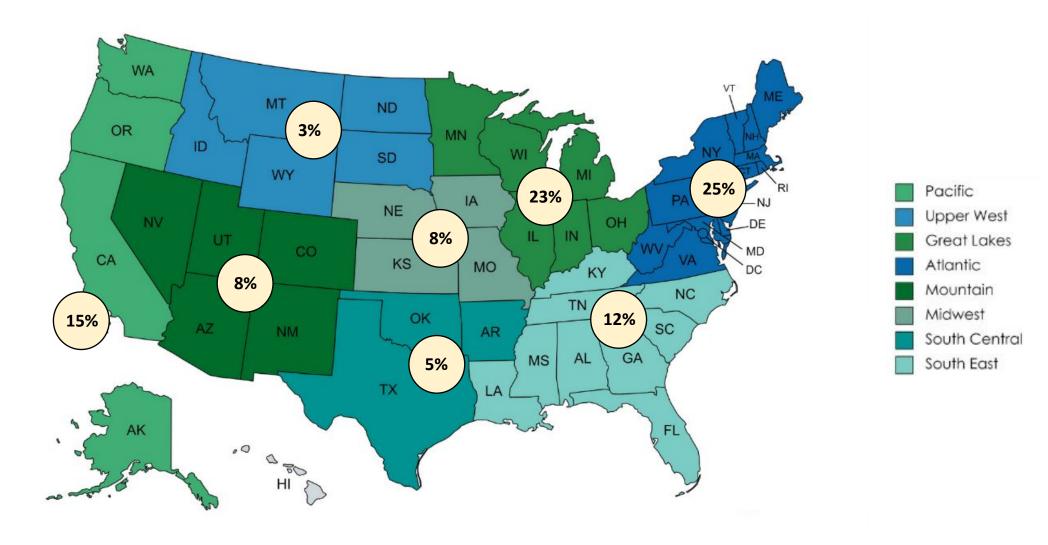
- Megan Vixie
- Cathy Thoma
- Alicia Morris Campbell
- Michelle Raymer



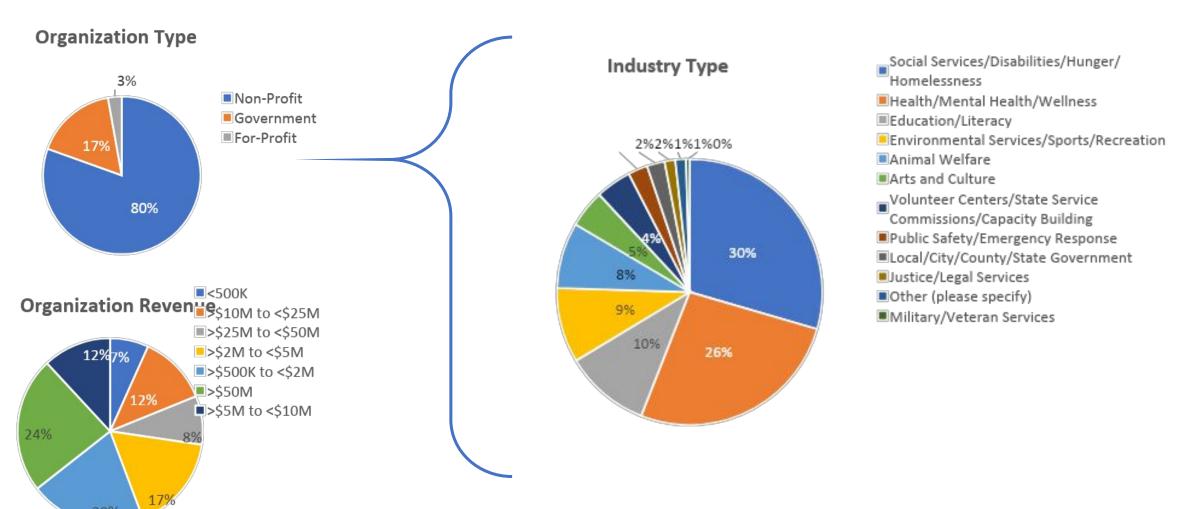
Megan Vixie



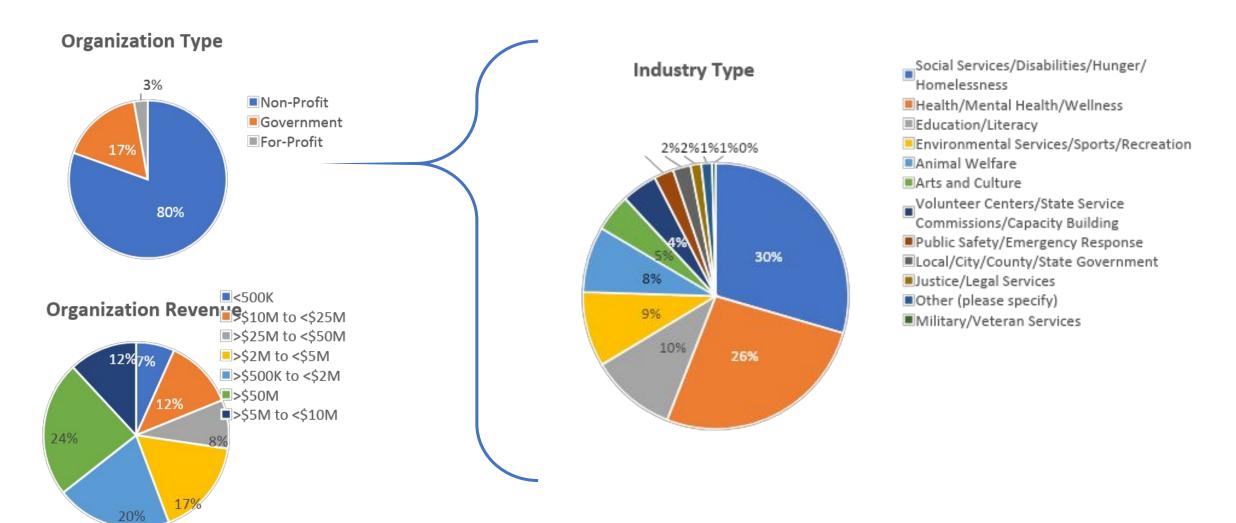
Career Pathways Survey: By Region



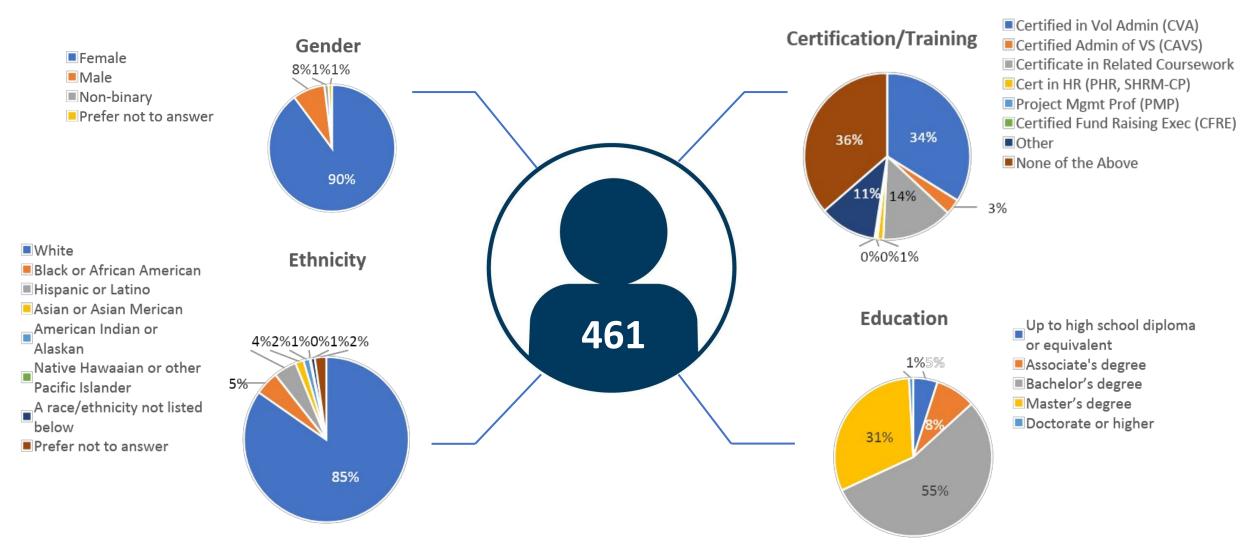
Career Pathways Survey By Organization



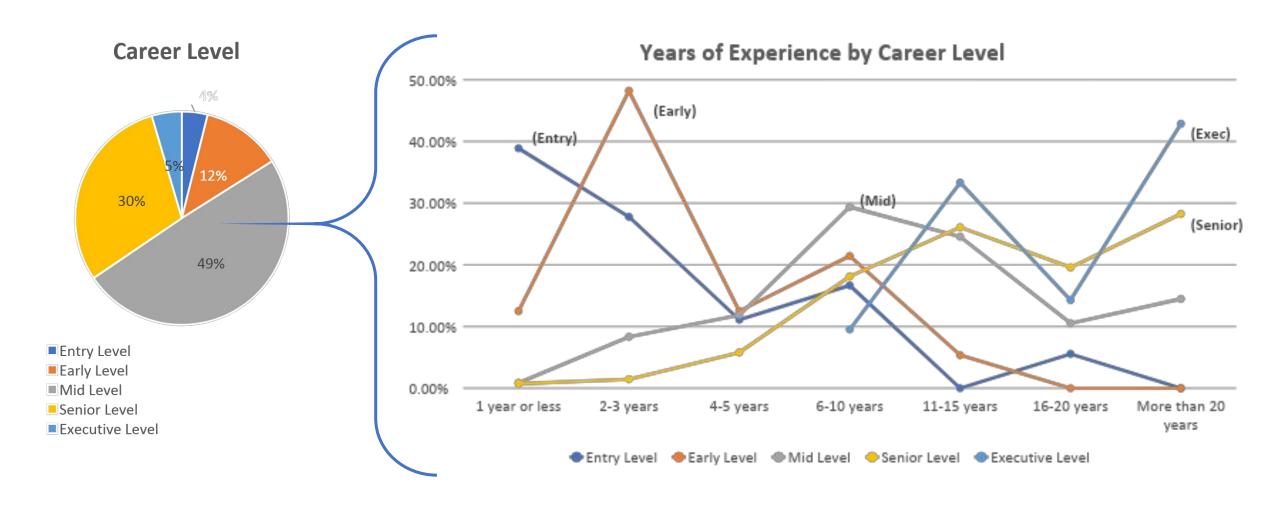
Career Pathways Survey: By Organization



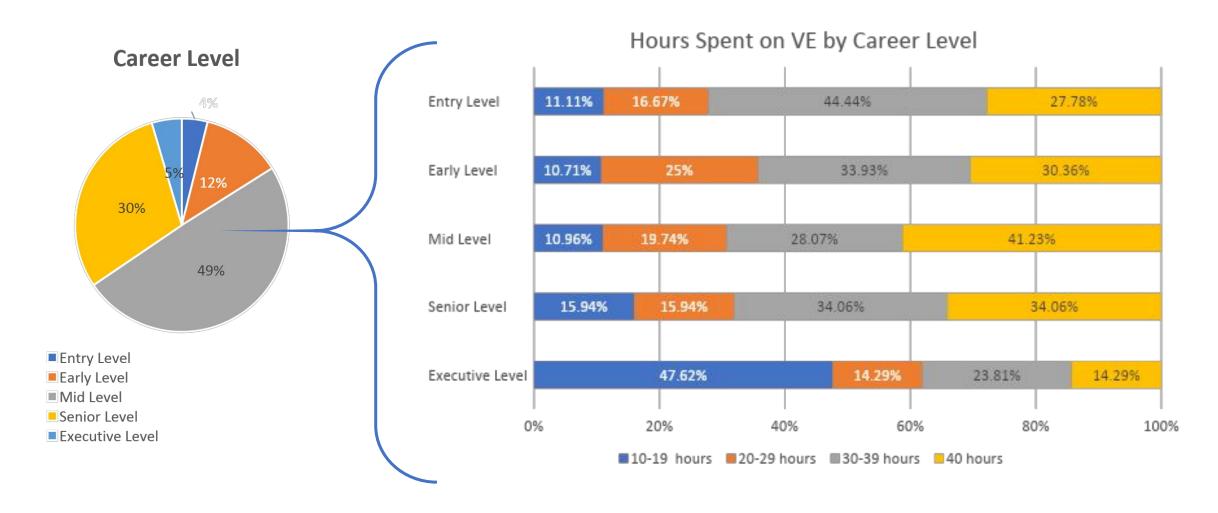
Career Pathways Survey The VEP



Career Pathways Survey The Role

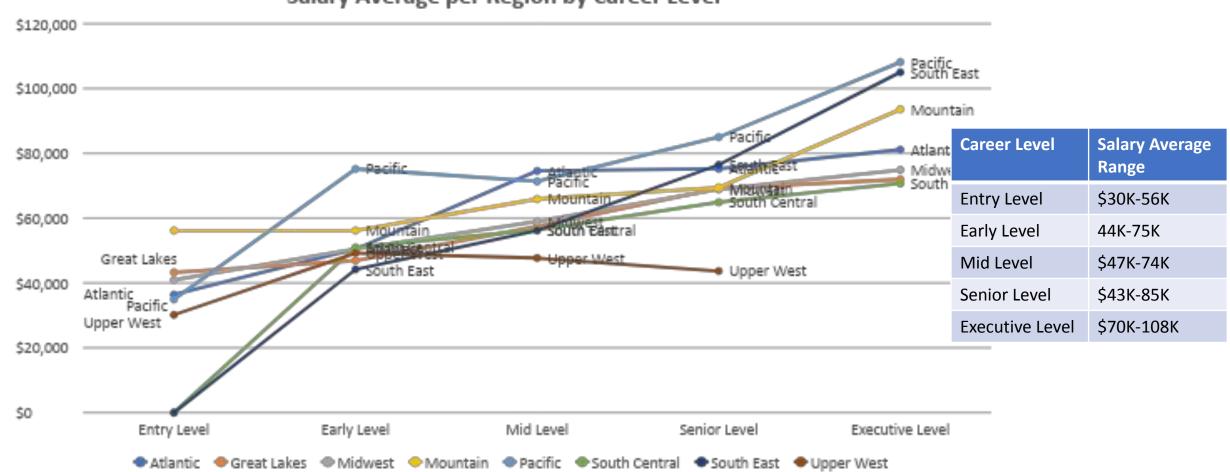


Career Pathways Survey The Role



Career Pathways Survey The Role

Salary Average per Region by Career Level



Career Pathways Survey Insights

Org Industry (% of All Respondents)	Holds Ed. Degree	Holds CVA	Related Coursework	Other
Animal Welfare (8%)	82%	46%	3%	
Arts & Culture (5%)	81%	48%	10%	
Education/Literacy (10%)	94%	44%	6%	
Environmental Services/Sports/Recreation (9%)	100%	36%	19%	
Health/Mental Health/Wellness (27%)	79%	37%	16%	13% CAVS; 3% HR
Justice/Legal Services (1%)	100%	33%	33%	
Local/City/County/State Government (2%)	100%	50%	20%	
Military/Veteran Services (1%)	100%	100%	0%	
Public Safety/Emergency Response (2%)	100%	64%	18%	
Social Services/Disabilities/Hunger/ Homelessness (30%)	85%	29%	18%	
Volunteer Centers/State Service Commissions/Capacity Building (4%)	95%	60%	40%	
ALL RESPONDENTS	87%	39%	16%	

Career Pathways Survey: Insights

Career Level (% of All Respondents)	Holds Educ. Degree	Holds CVA	Related Coursework
Entry Level (4%)	83%	17%	0%
Early Level (12%)	86%	14%	14%
Mid Level (49%)	85%	42%	16%
Senior Level (30%)	90%	47%	17%
Executive Level (5%)	95%	38%	24%
ALL RESPONDENTS	87%	39%	16%

Career Pathways Survey: Insights

Competencies (Ranked 5 out of 5)	Entry Level	Early Level	Mid Level	Senior Level	Executive Level
Communication	94%	88%	87%	86%	71%
Customer Service/Experience	72%	68%	77%	7 5%	67%
Recruitment & Onboarding	67%	61%	72%	66%	
Ethics	61%	52%	67%	67%	67%
Relationship Building/Influencing Others	61%	64%	69%	76%	62%
Record Keeping/Database Management	61%	70%	61%	62%	48%
Recognition & Retention	56%	61%	62%	63%	67%
Diversity/Inclusion/Cultural Awareness	50%	52%	50%	51%	57%
Project Management			45%	56%	52%
Training & Development			54%	61%	48%
Decision Making			53%	70%	62%
Public Speaking					57%
Coaching & Mentoring			48%	61%	52%
Program Development			45%	62%	52%
Innovation					43%

Career Pathways Survey: Insights

Top 5 Job Responsibilities

Entry Level

- 1. Recruitment
- 2. Recognition & Retention Strategies
- 3. Program Coordination
- 4. Recruitment & Onboarding
- 5. DatabaseManagement &Recordkeeping
- 6. Communication

Early Level

- 1. Recruitment
- 2. Program Coordination
- 3. Training
- 4. Program Design & Development
- 5. Recognition & Retention Strategies
- 6. Volunteer Program Administration

Mid Level

- 1. Recruitment
- 2. Program
 Coordination
- 3. Training
- 4. Recognition & Retention Strat3egies
- 5. Program Design & Development
- 6. Recruitment & Onboarding

Senior Level

- 1. Recruitment
- 2. Program Coordination
- 3. Training
- 4. Recognition & Retention Strategies
- 5. Program Design & Development
- 6. Recruitment & Onboarding

Executive Level

- 1. Training
- 2. Recruitment
- 3. Program Design & Development
- 4. Recognition & Retention Strategies
- 5. Staff Management
- 6. Strategy
- 7. Relationship Building
- 8. Marketing

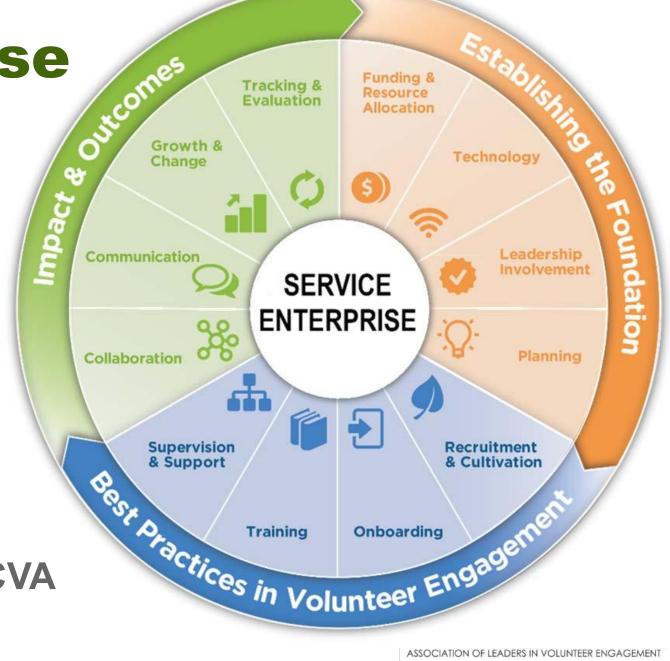
Career Pathways Survey Next Steps

- Compare salary survey data to comparable market data
- Create competencies and definitions to indicate variation of skill for each job level
- Filter data to see trends through various segments (by industry, organization revenue, career level)
- Showcase benefits or opportunities for the VEP
- Provide insights for the VEP and organizations on how to use the data

Service Enterprise

Beyond the Volunteer Engagement Professional

Strengthens capacity through the fundamental & strategic use of volunteers & their skills to address community needs.





Kayla Paulson, CVA National Service Enterprise Administrator



Service Enterprise

Training & Implementation Partners

21

69Diagnostics Conducted

61

Organizations Achieved Accreditation

Surpassed

Surpassed

Organizations

"Service Enterprise significantly enhanced our team's understanding of the intentional work that it takes to effectively manage a successful volunteer program. It was validating to have more buy-in for processes that ultimately supported our organization's goals to better partner with the community."



Service Enterprise Volunteers

Thank you for making Service Enterprise better & inspiring future organizations!

- Karmit Bulman
- Rachel Bruns
- Katie Campbell
- Cathy Caples
- Heather Crandall
- Holly Daniels
- Kathy Davis
- Rosie Drumgoole
- Michele Francesconi
- Lauren Finke
- SJ Foltz

- Victoria Grasela
- Lisl Hacker
- Kristy Judd
- Abby Krstulic
- Lynn Lauritzen
- Haley Matherly
- Donna Martin
- Lea Metz
- Katelyn Noble
- Meg Pearson
- Amy Pinger

- Paige Porter
- Polly Roach
- ElizabethSchwan-Rosenwald
- Adrianna Silver
- Jerome Tennille
- Barbara Thomas
- Faiza Venzant



Alliance for Volunteer Engagement

- Early 2023 launched marketing campaign of research results and talking-point tools from the Summer 2022 Initiative for Strategic Volunteer Engagement (#ISVE) for executive nonprofit leaders and funders: https://strategicvolunteerengagement.org
- Feb.7th webinar for all audiences "The Future of Strategic Volunteer Engagement"
- June 15th webinar for funders "Maximizing Your Investment through Strategic Volunteerism".
- Oct.4th webinar "Unlocking the Power of Strategic Volunteer Engagement for Nonprofit Executives"
- Oct.5th 6th Alliance Strategic Retreat for Funding Partners; in person, Denver, CO.
- Current Alliance news from Dec.6th Leadership Team Meeting

Website: all4engagement.com

Email: https://all4engagement.org/contact/







Lifetime Achievement Award



Katie Campbell, CVA

About Katie:

- Katie has left a legacy in our field, as a leader, educator, researcher, author and advocate for volunteer engagement.
- She was the Executive Director for CCVA and laid the foundation of AVA before it became AL!VE
- Katie has left her mark on our profession, countless organizations and more lives than she will know.

Post Kudos for Katie



THANK YOU KATIE!



Association Manager

Thank you to Gretchen for her hard work this year.

- Traveled 9000+ miles
 - Attended five conferences
 - Visited 7 local associations
 - and many colleagues!
- Gretchen will be retiring at the end of 2024.
- More information in the new year about the search.







Special Thanks to...



Nicole Smith, CVA
Secretary
HR & Policy Committee



Michelle Raymer, CVA
AL!VE President

...for all you have done for AL!VE!



Contact Us

Website: volunteeralive.org

Email: info@volunteeralive.org



 New COP's, AL!VE Academies on our calendar and more to be added.



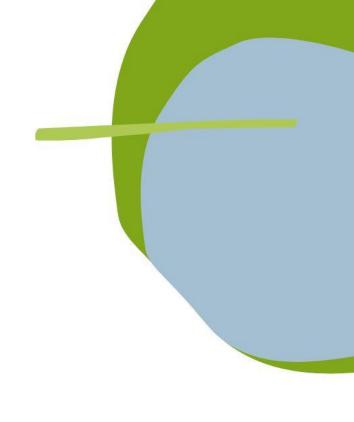
Ways to Donate

AL!VE Fundraising Efforts

- Make a donation
- Purchase a t-shirt

Learn more at:

www.volunteeralive.org/donate







Here's to 2024!

